

Instructions
of the Director General of the Customs Authority
No. (76) for the year 2022

With reference to:

- The Customs Law No.207 for the year 2020 and its Executive Regulations promulgated by the Decree of the Minister of Finance No.430 for the year 2021.
- The decision of the Director General of the Authority No.231 for the year 2021.
- The instructions of the Director General of the Customs Authority No.5 for the year 2018, No.13 for the year 2020 and No.39 for the year 2022.
- The procedures circular No.5 for the year 2018, No.13 for the year 2020 and No.4 for the year 2021.
- With the framework of unifying and enhancing the granted simplifications to companies that have joined the Authorized Economic Operator program.

The following shall be considered:

- The accreditation of the user in the Authorized Economic Operator program shall be verified through the user number and the appearance of a phrase on the screen before the user indicating the type of accreditation and the authorized activity according to the following categories (Customs Simplifications – AEOc) or (Safety and Security – AEOs).
- The benefits and simplifications stipulated and indicated in Article (343) of the Executive Regulations of the Customs Law promulgated by the decree of the Minister of Finance No.430 for the year 2021 shall be granted pursuant to the type of category where he is included, the type activity and based on the risk management systems of the companies that have joined the AEO system as follows:

Code of Activity that has been granted simplifications: (s) importer – (v) exporter – (k) clearance agent – (w) private warehouse			
Benefits		Type of Category	
		Customs Simplifications (Silver)	Customs Simplifications, Safety and Security (Gold)
Enjoying priority benefit in all stages of customs procedures in each of the following:			
1	Obtaining an ACID until cargo discharge from the port (s – w – k: in case of operation on shipment of an authorized client)	√	√
2	Registration of the shipment and all stage of release automatically on the automated system at the logistics sites through the appearance of the authorized user number of the client, the number of his customs certification with special sign or color coding in all stages and screens on Nafeza for speedy interaction with certificates for recognition as a member of the program. (s – v – w – k: in case of operation on shipment of an authorized client)	√	√

3	Actual examination (Customs Inspection) in case the shipment is subject to actual examination. (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
4	Completion of the Customs Procedures (inbound – outbound) outside the ports at the headquarters of the AEO in coordination with the competent customs. (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
5	Enjoying a preferential treatment (priority of turn) with regards to the procedures related to other concerned governmental authorities in light of the cooperation protocols concluded with the General Organization for Export and Import Control, the National Food Safety Authority, the Egyptian Drug Authority, the Industrial Control Authority and other concerned entities. (s – v – w – k: in case of operation on shipment of an authorized client)	×	√
6	Recovery and settlement of claimed amounts to be returned according to the Customs Law and its executive regulations whether at Customs sites, temporary release departments or draw back departments (s – v – w – k: in case of operation on shipment of an authorized client)	√	×
7	The commitment of the import customs to quickly provide the dispatch customs of completion of import for the imported consignment of AEO electronically (once the import is automated) or through express mail at the expense of the company, if the company desires so. (v –k: in case of operation on shipment of an authorized client)	√	√
8	The priority of enjoying the benefit of an approved exporter before the competent authorities (v –k: in case of operation on shipment of an authorized client)	√	√
The AEO shall be allocated to make use of the benefits granted by the AEO system by the Authority as follows:			
9	Customs Committee at the logistics centers to conclude the Customs procedures for the authorized economic operator to speed up the release procedures (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
10	Customs coordinator (account manager) of the program to deal with the file of the approved economic operator and follow up its transactions and provide the relevant circulars (s – v – w – k)	√	√
11	Operations coordinator “shipment supervisor” subsidiary to the program at the customs sites to communicate with to solve problems and follow up the enjoyment of the approved economic operator of the benefits of the program.	√	√

	(s – v – w – k: in case of operation on shipment of an authorized client)		
The AEO shall enjoy the following benefits and simplifications:			
12	Higher percentage of the green path for shipments through decreasing the percentage of actual inspection of the consignments (red path) according to the type of category and what is decided by the risk management systems (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
13	Application of benefit (express shipments) on the shipments of the companies' members of the AEO program provided that the importer bears the valid capacity of an authorized economic operator and that the importer or his agent choose the discharge under the pre-clearance system once the cargo is shipped from the port of export and before the arrival of the shipment (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
14	Completion of the customs procedures for the release of shipments after the official working hours (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
15	Holding courses to educate the employees of the AEO to supply them with all development and changes relevant to customs work and obtaining the circulars issued by the customs relevant to the activity of the AEO via electronic means (s – v – w – k)	√	√
16	Enjoying the benefits resulting from the agreements of mutual recognition (bilateral or multilateral) to be	×	√
Also, the companies joining the AEO program shall enjoy the granted simplifications at the customs users' departments through:			
17	Solving their clients' problems with regards to the users' services through a coordination committee that will include the affairs of the customs clearance agents, the users and the official in charge of the program (s – v – w – k)	√	√
18	Allocation of a committee to deal with the users of the members of the program to receive the documents related to their user cards as well as the customs clearance permits in the three customs zones (s – v – w – k: in case of operation on shipment of an authorized client)	√	√
19	In case of requesting to suspend a user number, the program shall be notified to notify the clients to that effect (in case of expiry of the validity of a document, notification shall be made a month in advance). (s – v – w – k)	√	√
Customs simplifications shall be granted to approved customs clearance agents on the program (k) through the following:			
20	Allocation of an employee at the customs clearance affairs department to fulfill the applications of the AEO members.	√	√

21	Granting the advantage of open number for yellow cards (assistant clearance agent)	√	√
22	Priority in obtaining the statistics chart of the size of the transactions of a client of the program to be presented to the competent authorities in coordination with the Central Administration of Statistics	√	√
23	Priority in holding customs clearance courses to obtain the clearance license in coordination with the National Customs Training Institute	√	√

The Executive Customs sites and Logistics centers shall further commit to the following:

- 1- Fulfillment of the reasons of converting the green path to red in the allocated field by uploading the path in the automated declaration. In case of uploading a “converted” path from green to red “based upon the request of the user”. The path shall not be uploaded except after evidencing the presence of an application and uploading same with the attachments on “Nafeza”.
- 2- For the purpose of tightening control and following up the commitment of the approved companies in the program on the customs sites and the central administration of both anti-evasion and exemptions organization and the General Administration for risks systems. The legal affairs departments of the authority shall notify the program in details of any reports or violations to be issued by these departments against any approved company on the program within no more than three days of the date of registering the report. These departments shall take into account the precision of the listing and continuity on the application “follow-up on user commitment” in preparation to the cancellation of the paper system for inquiry about the users’ commitment.
- 3- The officials in charge of operations “shipments supervisors” of the AEO system shall undertake the field or electronic follow-up over the logistics centers and customs sites of the release time and the paths of the shipments of the companies members of the program. The managers of the centers and their employees shall cooperate with the mentioned officials to swiftly resolve the problems that hinder the release of the shipments of the companies, members of the program.
- 4- The technology center shall coordinate with MTS and the General Administration for the risks system to activate the instructions and simplifications related to the paths and the release procedures of the shipments of the members of the program on Nafeza system and to provide the necessary data for the analysis and the assessment of the performance of the logistics centers.

These instructions shall be implemented thoroughly to avoid being held liable and anything to the contrary of the above shall be cancelled.

Kind regards,

Director General of the Customs Authority

(Elshahat Ghatwary)

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